

# Windhill Green Medical Centre

Date

1st May - 31st May  
2018

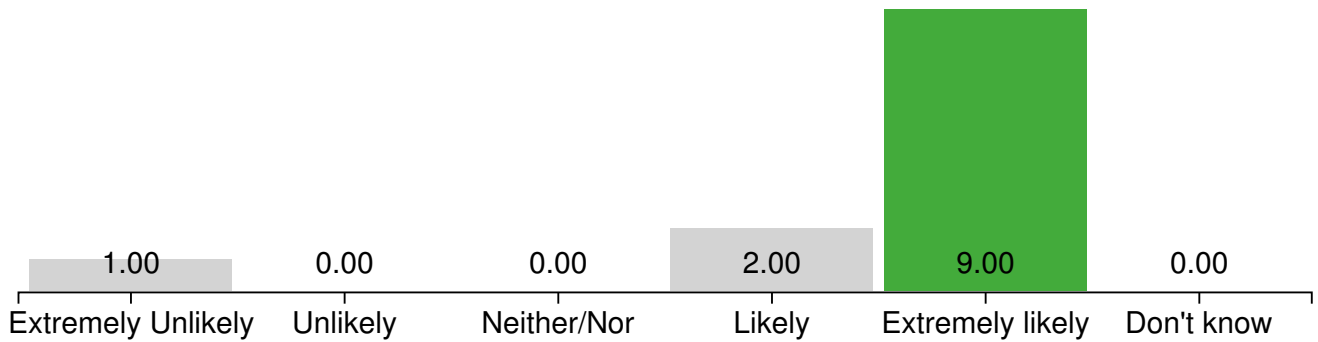
Average score this period



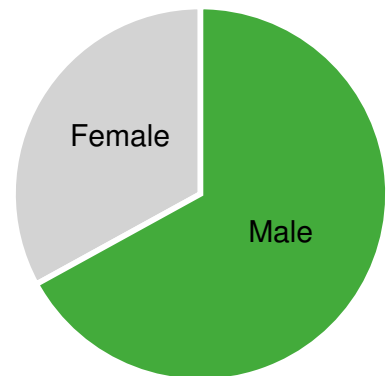
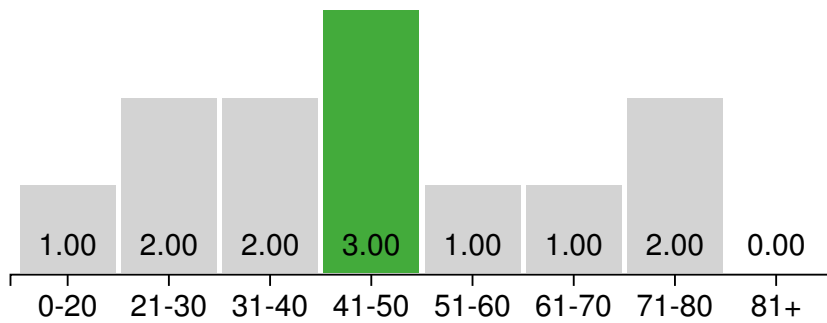
Reviews this period

12

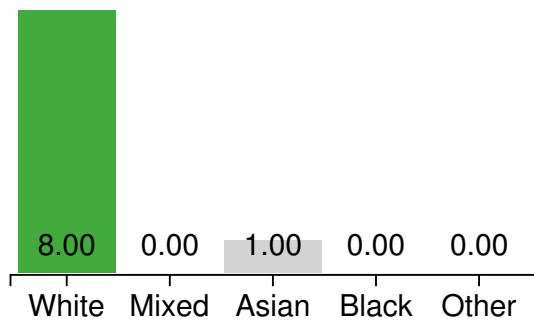
Reviews by score this period



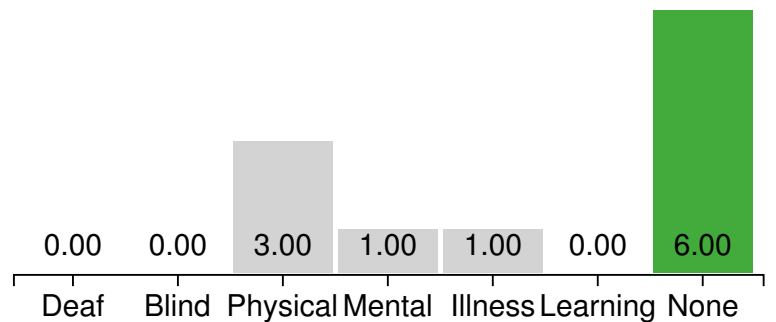
Reviews by age



Ethnicity



Long-standing conditions



1

Involvement	3.00
Cleanliness	4.00
Staff	1.00
Appointment	1.00

Source: offline

Receptionists are very hard work  
& very awkward to deal with

5

Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Being advised that the dr  
is running late with an  
approx wait time.  
The dr was thorough and  
listened to what I had to  
say

4

Involvement	5.00
Cleanliness	5.00
Staff	4.00
Appointment	1.00

Source: offline

The staff and doctor were great. The doctor's  
attitude was lovely and caring and informative.  
The main problem with the surgery is the  
difficulty in getting appointments

5

Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Great Attention to detail, 1st  
class care

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

4

Involvement	3.00
Cleanliness	5.00
Staff	5.00

Source: offline

5

Involvement	4.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Friendly, polite, professional and understanding

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

VERY QUICK TO BE SEEN AND PROVIDED GREAT CARE AND TOLD ME ALOT OF ADDITIONAL CARE INFORMATION.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

Pleasant nurse, very chatty, kept me kind of calm

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

NOTHING COULD BE IMPROVED  
ALL WAS FINE

5

Staff	5.00
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Source: offline

Please thank Ada, nurse,  
I was really anxious about  
having my smear after many  
painful experiences prior to this.  
She made me very relaxed,  
and it was a painless, quick  
smear.  
Thankyou Ada. Excellent service

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline