

# Windhill Green Medical Centre

Date

1st December - 31st  
December 2017

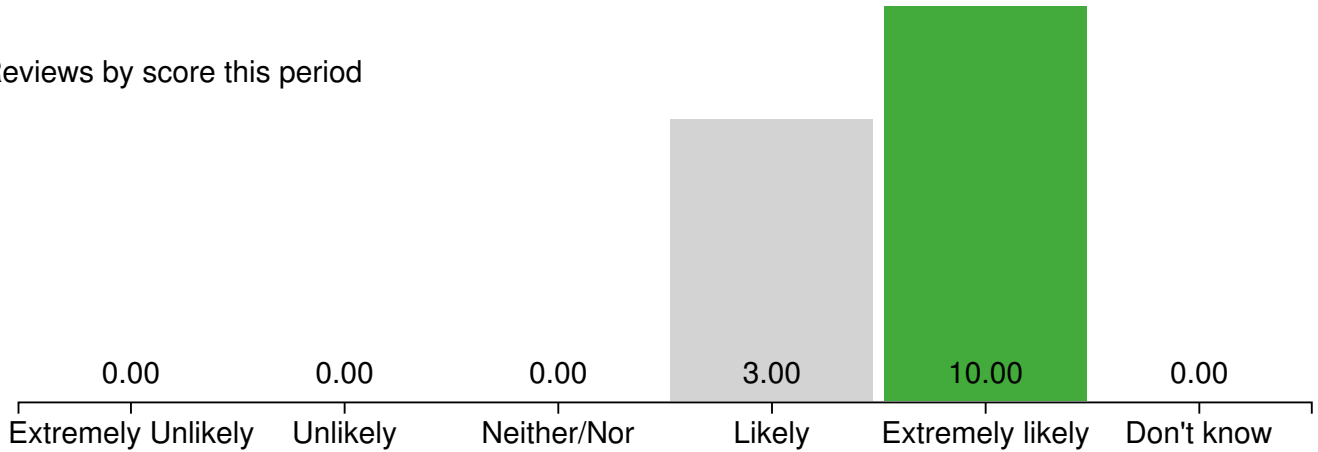
Average score this period



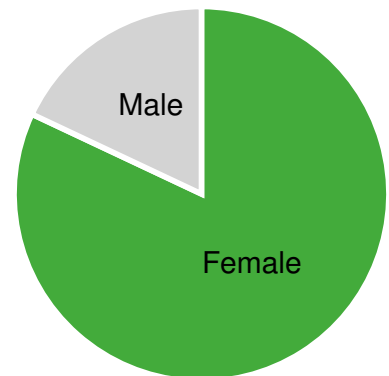
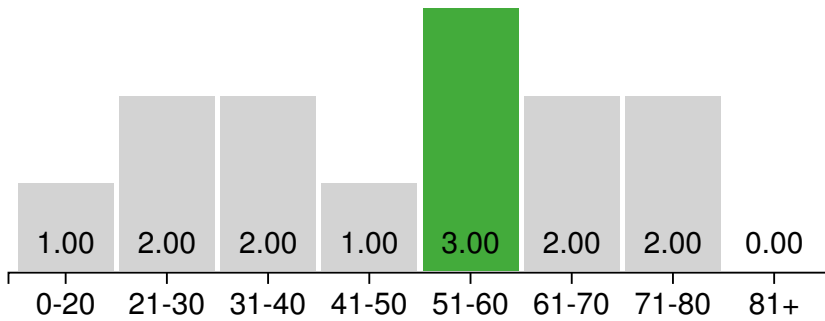
Reviews this period

13

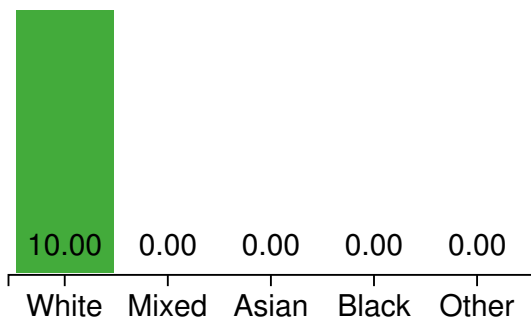
Reviews by score this period



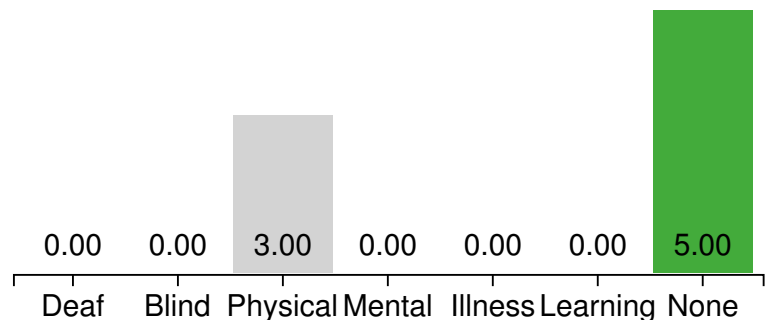
Reviews by age



Ethnicity



Long-standing conditions



5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	5.00

Source: offline

G.P. went beyond realm of 'care' expectations. Ke. follow up App concerning trauma related issues. long term care and consideration

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

Totally good - nothing could be improved

4

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

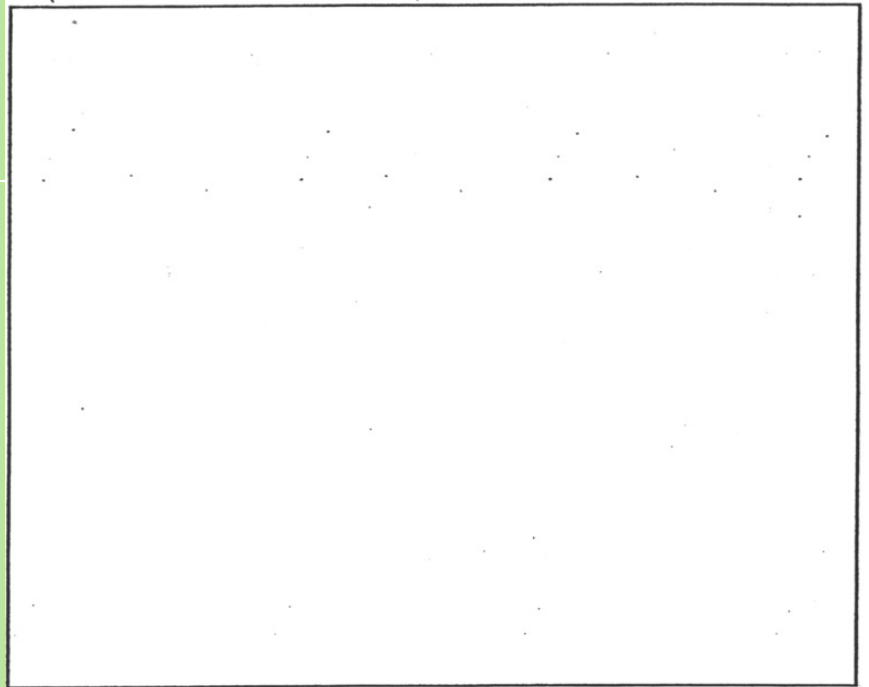
Source: offline

NOT ENOUGH APPOINTMENTS, TOOK NEARLY 1 WEEK TO GET ONE.

4

Involvement	4.00
Cleanliness	5.00
Staff	3.00
Appointment	4.00

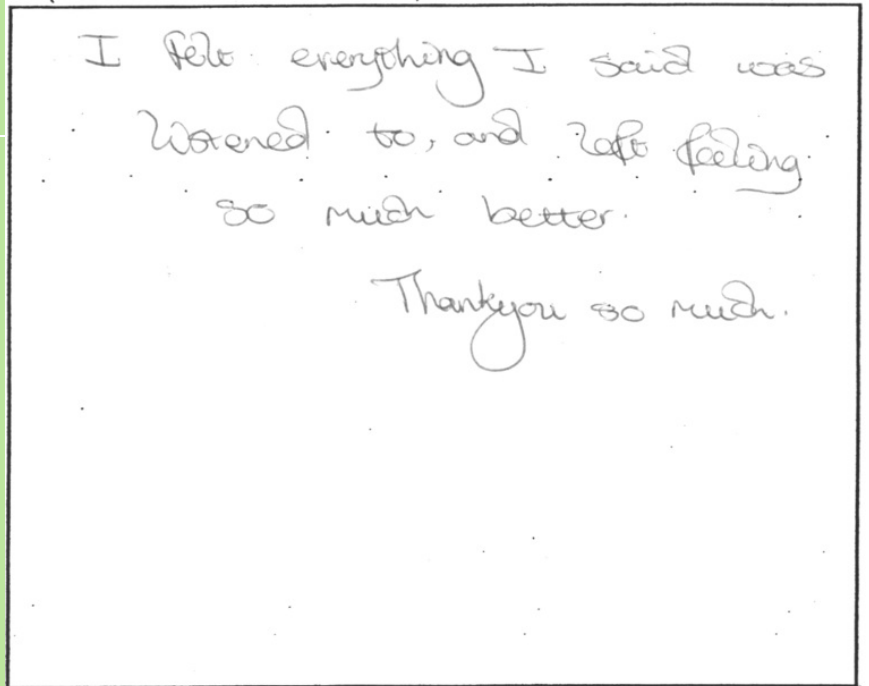
Source: offline



5

Cleanliness	5.00
Staff	5.00
Appointment	5.00

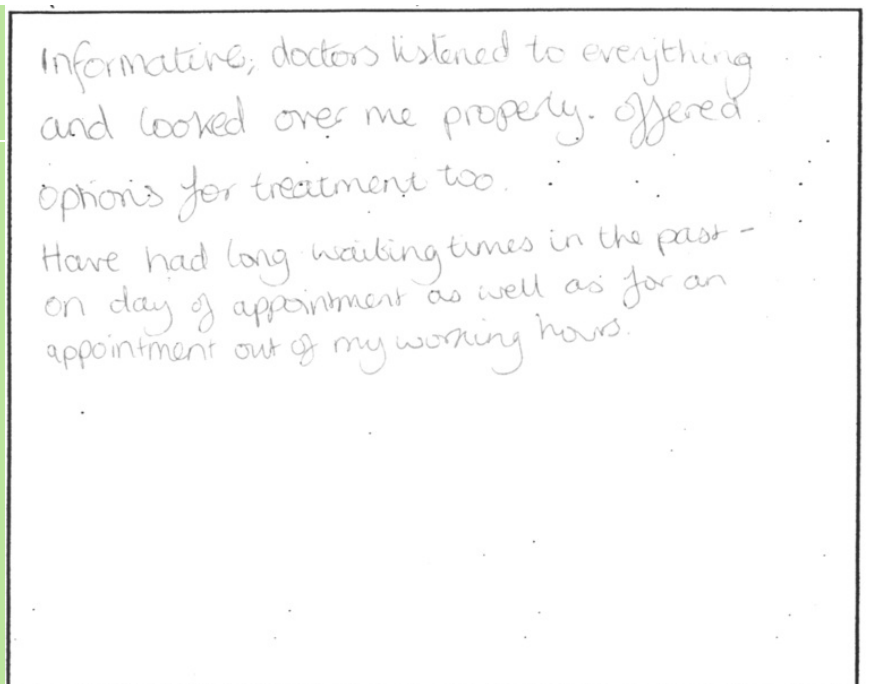
Source: offline



4

Cleanliness	4.00
Staff	4.00
Appointment	5.00

Source: offline



5

Involvement 5.00  
Staff 5.00  
Appointment 5.00

Source: offline

DOCTOR WAS VERY GOOD AND VERY  
~~THOROUGH~~, THOROUGH

GAVE ME LOTS OF INFO AND  
VERY PATIENT BECAUSE I  
HAD A LOT TO TALK ABOUT.

5

Involvement 5.00  
Cleanliness 5.00  
Staff 5.00  
Appointment 3.00

Source: offline

Doctor very understanding  
and helpful

5

Involvement 5.00  
Cleanliness 5.00  
Staff 5.00  
Appointment 5.00

Source: offline

5

Staff	5.00
Appointment	4.00

Source: offline

THE DOCTOR OR NURSE  
ALWAYS LISTEN TO WHAT  
YOU HAVE TO SAY

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	3.00

Source: offline

no problems really, but find it  
difficult sometimes to get  
an appointment

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00

Source: offline

I have always been able to get  
an appointment and when further  
treatment was necessary referrals  
were made promptly.  
Staff at Cliffe Avenue are  
always VERY helpful, cheerful and  
a pleasure to deal with.

5

Involvement	5.00
Cleanliness	5.00
Staff	5.00
Appointment	4.00

Source: offline

ALWAYS SEEN WITHIN A REASONABLE  
TIME,  
ALL STAFF FRIENDLY + APPROACHABLE  
FEEL LISTEN TO + IN CONTROL OF  
MY OWN CARE.